



2020 FLUVANNA COUNTY RESIDENTS SURVEY

Conducted Oct 23 – Dec 18, 2020 (537 Total Responses - 524 Unique Responses)			
1. What is your age?	Under 18	0	0
	18-34	5.9%	31
	35-49	22.5%	118
	50-64	29.4%	154
	65+	42.2%	221
2. What is your gender?	Female	58%	304
	Male	39.9%	209
	Other	0.6%	3
	No Response	1.5%	8
3a. What is your race? (Total responses = more than 524. Many respondents chose multiple responses.)	American Indian or Alaska Native	0.76%	4
	Asian	0.38%	2
	Black or African American	5.53%	29
	Multiracial	2.48%	13
	Native Hawaiian or Other Pacific Islander	0.19%	1
	White	85.11%	446
	Prefer not to say	6.49%	34
Other	1.72%	9	
3b. If you chose "other" above, what is your preferred racial identity?	See attachment		
3c. What is your ethnicity? (For example, Hispanic or latino, or country of origin.)	See attachment		
4. How long have you lived in Fluvanna County?	Less than 5 years	18.6%	100
	5 to 10 years	18.4%	99
	11 to 20 years	29.1%	156
	More than 20 years	33.9%	182

5. In which Fluvanna County Voting District do you live?	Columbia	11.3%	59
	Cunningham	17.4%	91
	Fork Union	11.8%	62
	Palmyra	33.2%	174
	Rivanna	18.3%	96
	Not Sure/Not a County resident	8%	42

6. I prefer to receive County news and notifications by: (Other = County website, online new sources, word of mouth, TV, radio, newspaper, or no interest in receiving notifications from the County.)	Email	81.9%	429
	Postal Mail	28.8%	151
	Facebook	22.5%	118
	Twitter	3.8%	20
	I do not have access to the internet at my home.	1.9%	10
	Other	5.2%	27

7. Please rate Fluvanna County as a place to:	Excellent	Good	Fair	Poor	Don't Know
a. Learn	14.69% 77	44.27% 232	21.76% 114	7.44% 39	11.83% 62
b. Live	41.6% 218	46.76% 245	9.54% 50	1.72% 9	.38% 2
c. Play	23.09% 121	40.84% 214	26.15% 137	6.87% 36	3.05% 16
d. Raise Children	27.1% 142	38.74% 203	12.21% 64	1.53% 8	20.42% 107
e. Retire	36.83% 193	32.82% 172	12.98% 68	5.15% 27	12.21% 64
f. Run a Business	3.44% 18	16.03% 84	25.57% 134	18.89% 99	36.07% 189
g. Shop	2.48% 13	17.56% 92	41.98% 220	37.02% 194	.95% 5
h. Work	7.82% 41	20.99% 110	26.15% 137	21.56% 113	23.47% 123

8. Please rate the quality of each of the following Fluvanna County services:	Excellent	Good	Fair	Poor	Don't Know
a. Ambulance and Emergency Medical Services	28.63% 150	32.63% 171	11.83% 62	4.20% 22	22.71% 119
b. Animal Control	8.02% 42	33.59% 176	19.27% 101	6.30% 3	32.82% 172
c. Attraction of new business	2.29% 12	12.21% 64	31.87% 167	34.54% 181	19.08% 100
d. Code Enforcement	4.96% 26	26.34% 138	24.24% 127	10.11% 53	34.35% 180
e. County-sponsored special event	11.64% 61	40.65% 213	27.48% 144	9.73% 51	10.5% 55

f. Cultural experiences/services	43.9% 23	29.58% 155	32.82% 172	20.42% 107	12.79% 67
g. Customer service provided by County employees	24.05% 126	37.98% 199	18.13% 95	6.3% 33	13.55% 71
h. Ease of paying for County services online	18.13% 95	30.53% 160	22.14% 116	11.26% 59	17.94% 94
i. Fire services	31.49% 165	30.73% 161	9.92% 52	2.67% 14	25.19% 132
j. Health services	12.4% 65	31.68% 166	24.24% 127	7.44% 39	24.24% 127
k. Human and social services	7.25% 38	25.57% 134	20.04% 105	6.30% 33	40.84% 214
l. K-12 education	12.4% 65	33.78% 177	18.13% 95	6.30% 33	29.39% 154
m. Land use, planning, & zoning	6.68% 35	24.24% 127	30.92% 162	15.27% 80	22.90% 120
n. Library services	45.42% 238	29.96% 157	10.69% 56	1.91% 10	12.02% 63
o. Online access to County services	19.85% 104	37.02% 194	22.71% 119	5.73% 30	14.69% 77
p. Overall quality of County services	16.79% 88	48.66% 255	20.61% 108	5.73% 30	8.21% 43
q. Parks & Recreation programming	21.76% 114	39.50% 207	18.51% 97	6.49% 34	13.74% 72
r. Public Safety	28.82% 151	42.94% 225	14.89% 78	3.05% 16	10.31% 54
s. Recreation areas and facilities	26.15% 137	40.08% 210	20.61% 108	6.30% 33	6.87% 36
t. Senior services	8.4% 44	23.28% 122	19.47% 102	9.35% 49	39.50% 207
u. Support for local businesses	9.92% 52	27.29% 143	21.76% 114	14.50% 76	26.53% 139

9. Please rate the following categories of Fluvanna County government performance:	Excellent	Good	Fair	Poor	Don't Know
a. Providing value of services for the taxes paid to Fluvanna County	9.73% 51	38.17% 200	30.53% 160	16.03% 84	5.53% 29
b. Welcoming citizen involvement	8.21% 43	32.06% 168	27.86% 146	17.56% 92	14.31% 75
c. Being transparent in decision-making process	7.44% 39	28.63% 150	33.21% 174	19.27% 101	11.45% 60
d. Acting in the best interest of the community, generally	8.97% 47	37.21% 195	28.82% 151	17.18% 90	7.82% 41
e. Providing opportunities to serve on local boards, commissions, and committees	16.98% 89	28.63% 150	21.95% 115	11.83% 62	20.61% 108
f. Being honest	12.79% 67	34.54% 181	26.34% 138	9.73% 51	16.60% 87
g. Treating all residents fairly	10.88% 57	34.16% 179	24.24% 127	11.64% 61	19.08% 100

10. What is your overall confidence in Fluvanna County government?	8.8% 47	47.1% 253	30.4% 163	11.2% 60	2.6% 14
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11. Which one of the following best characterizes Fluvanna County?	Moving in Right Direction	35.5%	186
	Moving in Wrong Direction	12.6%	66
	At a Standstill	41.6%	218
	Don't Know	10.3%	66

12. What is the most important issue Fluvanna County in the next five years?	See attachment
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ADDITIONAL QUESTIONS: Community Characteristics

The following questions were proposed by the Library of Virginia to help local libraries prepare their strategic Five Year Plan. The questions on the electronic form were asked slightly differently from the paper form.

The responses to question 13 are included in a separate document.

Electronic form questions:

13a. What kind of community do you want to live in?

13b. Why is that type of community important to you?

13c. How is your ideal community different from how you see things now?

13d. What are some things that need to change to create the kind of community you'd like?

Paper form questions:

1. What kind of community do you want to live in? Why is that important to you?

2. How is that community different from how you see things now?

3. What are some things that need to change to create the kind of community you'd like?

Additional Comments:	See attachment
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If you have additional questions for Fluvanna County Staff, please use the space below. Please leave your name, phone number, and/or email address so that we may contact you.

of residents who requested more information or had questions for staff