## Q8. 8. Please rate the quality of each of the following Fluvanna County services:

|  | 8. Ambulance and Emergency Medical Services |  | 8. Animal Control |  | 8. Code <br> Enforcement |  | 8. Public Safety |  | 8. Support for local businesses |  | 8. Fire Services |  | 8. Health Services |  | 8. Human and Social Services |  | 8. K-12 Education |  | 8. Library Services |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Don't know | 9 | 15.25\% | 12 | 20.34\% | 15 | 25.42\% | 6 | 10.17\% | 14 | 23.73\% | 12 | 20.34\% | 10 | 16.95\% | 13 | 22.03\% | 11 | 18.64\% | 7 | 11.86\% |
| Excellent | 12 | 20.34\% | 7 | 11.86\% | 8 | 13.56\% | 16 | 27.12\% | 8 | 13.56\% | 16 | 27.12\% | 9 | 15.25\% | 10 | 16.95\% | 9 | 15.25\% | 20 | 33.90\% |
| Fair | 13 | 22.03\% | 17 | 28.81\% | 12 | 20.34\% | 10 | 16.95\% | 14 | 23.73\% | 9 | 15.25\% | 16 | 27.12\% | 18 | 30.51\% | 13 | 22.03\% | 9 | 15.25\% |
| Good | 20 | 33.90\% | 21 | 35.59\% | 17 | 28.81\% | 25 | 42.37\% | 15 | 25.42\% | 21 | 35.59\% | 19 | 32.20\% | 15 | 25.42\% | 20 | 33.90\% | 23 | 38.98\% |
| Poor | 5 | 8.47\% | 2 | 3.39\% | 7 | 11.86\% | 2 | 3.39\% | 8 | 13.56\% | 1 | 1.69\% | 5 | 8.47\% | 3 | 5.08\% | 6 | 10.17\% | 0 | 0.00\% |
|  | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% |
|  |  <br> Recreation <br> Programming |  | 8. Land Use, Planning, and Zoning |  | 8. Recreation Areas and Facilities |  | 8. Senior Services |  | 8. Countysponsored special events |  | 8. Online access to County services |  | 8. Ease of paying for County services online |  | 8. Customer service provided by County employees |  | 8. County services: [Overall quality of County services |  | 8. Cultural Experiences/Servic es |  |
| Don't know | 7 | 11.86\% | 6 | 10.17\% | 5 | 8.47\% | 19 | 32.20\% | 6 | 10.17\% | 10 | 16.95\% | 13 | 22.03\% | 3 | 5.08\% | 6 | 10.17\% | 7 | 11.86\% |
| Excellent | 10 | 16.95\% | 8 | 13.56\% | 17 | 28.81\% | 5 | 8.47\% | 11 | 18.64\% | 10 | 16.95\% | 6 | 10.17\% | 17 | 28.81\% | 8 | 13.56\% | 8 | 13.56\% |
| Fair | 11 | 18.64\% | 18 | 30.51\% | 13 | 22.03\% | 19 | 32.20\% | 13 | 22.03\% | 14 | 23.73\% | 16 | 27.12\% | 13 | 22.03\% | 14 | 23.73\% | 19 | 32.20\% |
| Good | 26 | 44.07\% | 16 | 27.12\% | 20 | 33.90\% | 11 | 18.64\% | 23 | 38.98\% | 23 | 38.98\% | 17 | 28.81\% | 24 | 40.68\% | 28 | 47.46\% | 14 | 23.73\% |
| Poor | 5 | 8.47\% | 11 | 18.64\% | 4 | 6.78\% | 5 | 8.47\% | 6 | 10.17\% | 2 | 3.39\% | 7 | 11.86\% | 2 | 3.39\% | 3 | 5.08\% | 11 | 18.64\% |
|  | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% | 59 | 100.00\% |
|  | 8. Attraction of new businesses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Don't know | 7 | 11.86\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Excellent | 6 | 10.17\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fair | 25 | 42.37\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Good | 5 | 8.47\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Poor | 16 | 27.12\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 59 | 100.00\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| CUNNINGHAM DISTRICT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 8. Ambulance and Emergency Medical Services |  | 8. Animal Control |  | 8. Code Enforcement |  | 8. Public Safety |  | 8. Support for local businesses |  | 8. Fire Services |  | 8. Health Services |  | 8. Human and Social Services |  | 8. K-12 Education |  | 8. Library Services |  |
| Don't know | 14 | 15.38\% | 31 | 34.07\% | 27 | 29.67\% | 8 | 8.79\% | 20 | 21.98\% | 18 | 19.78\% | 20 | 21.98\% | 37 | 40.66\% | 30 | 32.97\% | 10 | 10.99\% |
| Excellent | 25 | 27.47\% | 6 | 6.59\% | 4 | 4.40\% | 29 | 31.87\% | 4 | 4.40\% | 29 | 31.87\% | 9 | 9.89\% | 3 | 3.30\% | 8 | 8.79\% | 40 | 43.96\% |
| Fair | 14 | 15.38\% | 19 | 20.88\% | 25 | 27.47\% | 12 | 13.19\% | 22 | 24.18\% | 9 | 9.89\% | 31 | 34.07\% | 15 | 16.48\% | 18 | 19.78\% | 11 | 12.09\% |
| Good | 35 | 38.46\% | 31 | 34.07\% | 24 | 26.37\% | 41 | 45.05\% | 29 | 31.87\% | 33 | 36.26\% | 25 | 27.47\% | 27 | 29.67\% | 30 | 32.97\% | 28 | 30.77\% |
| Poor | 3 | 3.30\% | 4 | 4.40\% | 11 | 12.09\% | 1 | 1.10\% | 16 | 17.58\% | 2 | 2.20\% | 6 | 6.59\% | 9 | 9.89\% | 5 | 5.49\% | 2 | 2.20\% |
|  | 91 | 100.00\% | 91 | 100.00\% | 91 | 100.00\% | 91 | 100.00\% | 91 | 100.00\% | 91 | 100.00\% | 91 | 100.00\% | 91 | 100.00\% | 91 | 100.00\% | 91 | 100.00\% |
|  | 8. Parks \& Recreation Programming |  | 8. Land Use, Planning, and Zoning |  | 8. Recreation Areas and Facilities |  | 8. Senior Services |  | 8. Countysponsored special events |  | 8. Online access to County services |  | 8. Ease of paying for County services online |  | 8. Customer service provided by County employees |  | 8. County services: [Overall quality of County services |  | 8. Cultural Experiences/Servic es |  |
| Don't know | 15 | 16.48\% | 16 | 17.58\% | 5 | 5.49\% | 32 | 35.16\% | 7 | 7.69\% | 12 | 13.19\% | 17 | 18.68\% | 8 | 8.79\% | 6 | 6.59\% | 12 | 13.19\% |
| Excellent | 13 | 14.29\% | 1 | 1.10\% | 18 | 19.78\% | 5 | 5.49\% | 4 | 4.40\% | 14 | 15.38\% | 12 | 13.19\% | 16 | 17.58\% | 11 | 12.09\% | 0 | 0.00\% |
| Fair | 25 | 27.47\% | 39 | 42.86\% | 24 | 26.37\% | 25 | 27.47\% | 32 | 35.16\% | 24 | 26.37\% | 24 | 26.37\% | 20 | 21.98\% | 23 | 25.27\% | 35 | 38.46\% |
| Good | 34 | 37.36\% | 25 | 27.47\% | 38 | 41.76\% | 22 | 24.18\% | 40 | 43.96\% | 37 | 40.66\% | 28 | 30.77\% | 42 | 46.15\% | 48 | 52.75\% | 30 | 32.97\% |




|  | 8. Ambulance and Emergency Medical Services |  | 8. Animal Control |  | 8. Code Enforcement |  | 8. Public Safety |  | 8. Support for local businesses |  | 8. Fire Services |  | 8. Health Services |  | 8. Human and Social Services |  | 8. K-12 Education |  | 8. Library Services |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Don't know | 11 | 26.19\% | 14 | 33.33\% | 14 | 33.33\% | 5 | 11.90\% | 15 | 35.71\% | 12 | 28.57\% | 13 | 30.95\% | 18 | 42.86\% | 14 | 33.33\% | 4 | 9.52\% |
| Excellent | 11 | 26.19\% | 1 | 2.38\% | 0 | 0.00\% | 5 | 11.90\% | 3 | 7.14\% | 12 | 28.57\% | 4 | 9.52\% | 1 | 2.38\% | 4 | 9.52\% | 17 | 40.48\% |
| Fair | 6 | 14.29\% | 11 | 26.19\% | 10 | 23.81\% | 10 | 23.81\% | 10 | 23.81\% | 7 | 16.67\% | 11 | 26.19\% | 12 | 28.57\% | 8 | 19.05\% | 7 | 16.67\% |
| Good | 11 | 26.19\% | 12 | 28.57\% | 12 | 28.57\% | 17 | 40.48\% | 8 | 19.05\% | 10 | 23.81\% | 10 | 23.81\% | 9 | 21.43\% | 12 | 28.57\% | 12 | 28.57\% |
| Poor | 3 | 7.14\% | 4 | 9.52\% | 6 | 14.29\% | 5 | 11.90\% | 6 | 14.29\% | 1 | 2.38\% | 4 | 9.52\% | 2 | 4.76\% | 4 | 9.52\% | 2 | 4.76\% |
|  | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% |
|  | 8. Parks \& Recreation Programming |  | 8. Land Use, Planning, and Zoning |  | 8. Recreation Areas and Facilities |  | 8. Senior Services |  | 8. Countysponsored special events |  | 8. Online access to County services |  | 8. Ease of paying for County services online |  | 8. Customer service provided by County employees |  | 8. County services: [Overall quality of County services |  | 8. Cultural Experiences/Servic es |  |
| Don't know | 4 | 9.52\% | 12 | 28.57\% | 2 | 4.76\% | 23 | 54.76\% | 7 | 16.67\% | 5 | 11.90\% | 7 | 16.67\% | 6 | 14.29\% | 4 | 9.52\% | 5 | 11.90\% |
| Excellent | 10 | 23.81\% | 2 | 4.76\% | 8 | 19.05\% | 3 | 7.14\% | 5 | 11.90\% | 9 | 21.43\% | 10 | 23.81\% | 12 | 28.57\% | 6 | 14.29\% | 1 | 2.38\% |
| Fair | 11 | 26.19\% | 14 | 33.33\% | 8 | 19.05\% | 5 | 11.90\% | 14 | 33.33\% | 14 | 33.33\% | 7 | 16.67\% | 5 | 11.90\% | 11 | 26.19\% | 17 | 40.48\% |
| Good | 14 | 33.33\% | 6 | 14.29\% | 19 | 45.24\% | 4 | 9.52\% | 11 | 26.19\% | 10 | 23.81\% | 11 | 26.19\% | 12 | 28.57\% | 16 | 38.10\% | 9 | 21.43\% |
| Poor | 3 | 7.14\% | 8 | 19.05\% | 5 | 11.90\% | 7 | 16.67\% | 5 | 11.90\% | 4 | 9.52\% | 7 | 16.67\% | 7 | 16.67\% | 5 | 11.90\% | 10 | 23.81\% |
|  | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% | 42 | 100.00\% |
|  | 8. Attraction of new businesses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Don't know | 12 | 28.57\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Excellent | 0 | 0.00\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fair | 7 | 16.67\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Good | 2 | 4.76\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Poor | 21 | 50.00\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 42 | 100.00\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

