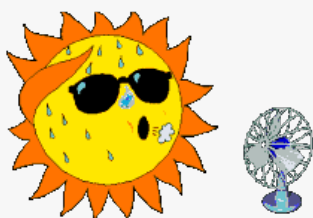


# Need Financial Assistance with Cooling Your Home this Summer?



## Social Services is accepting applications for the Cooling Assistance Program.

### When to Submit an Application

Applications are accepted June 15 through August 15.

### Assistance Available

- Air conditioning unit (window) - purchase and install
- Air conditioning unit (central) - repair air conditioning unit or heat pump
- Electric bill - operate cooling equipment
- Security deposit - electric
- For details and a complete list of assistance available, refer to the manual below.

### Eligibility Requirements

- Must have cooling expense responsibility
- Household must include one vulnerable individual age 60 or older, disabled or under age six
- For a complete list of eligibility requirements, refer to the manual below.

### How to Apply

- Option 1: [Screen for eligibility and/or apply online through CommonHelp](#)
- Option 2: Call the Enterprise Customer Service Center at 1-855-635-4370 (Monday - Friday 7 am - 6 pm) to apply over the telephone.
- Option 3: Submit an application manually. Fill out the appropriate application below and return it to Fluvanna Social Services at P.O. Box 98, Fork Union, VA 23055, or place it in the drop box at Social Services at 8880 James Madison Hwy., Fork Union, VA.
  - [Cooling Assistance Application](#) (PDF)
  - [Cooling Assistance Application \(Spanish\)](#) (PDF)

### Manual

[https://www.dss.virginia.gov/files/division/bp/ea/intro\\_page/manual/Complete\\_Manual\\_5-1-20.pdf](https://www.dss.virginia.gov/files/division/bp/ea/intro_page/manual/Complete_Manual_5-1-20.pdf)